

Certificate of Registration

QUALITY MANAGEMENT SYSTEM - ISO 9001:2008

This is to certify that:

HDFC ERGO General Insurance Company Ltd.
(Claims)
6th Floor, Leela Business Park
Andheri Kurla Road
Andheri (East)
Mumbai 400 059
Maharashtra
India

Holds Certificate No:

FS 555730

and operates a Quality Management System which complies with the requirements of ISO 9001:2008 for the following scope:

Providing Services Pertaining to Claims Lodged by our Customers for our General Insurance Products Through In House Health Claims Services, Network of Surveyors, Third Party Administrators and other Agencies.

For and on behalf of BSI:



Chris Cheung, Head of Compliance & Risk - Asia Pacific

Original Registration Date: 15/01/2010

Latest Revision Date: 01/12/2015

Effective Date: 15/01/2015

Expiry Date: 14/09/2018

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...making excellence a habit.™

This certificate was issued electronically and remains the property of BSI and is bound by the conditions of contract.

An electronic certificate can be authenticated [online](http://www.bsi-global.com/ClientDirectory).

Printed copies can be validated at www.bsi-global.com/ClientDirectory or telephone +91 11 2692 9000.

Further clarifications regarding the scope of this certificate and the applicability of ISO 9001:2008 requirements may be obtained by consulting the organization.

This certificate is valid only if provided original copies are in complete set.

Certificate No: **FS 555730**

Location	Registered Activities
HDFC ERGO General Insurance Company Ltd. (Claims) 6th Floor, Leela Business Park Andheri Kurla Road Andheri (East) Mumbai 400 059 Maharashtra India	Top Management, HR, IT, Administration, MR, Purchase Motor-OD & TP, Customer Experience Management, Retail claims, Corporate Claims, Health & Travel Claims, Fire-Marine - Engineering Compliance, Cattle Claims, Weather Claims & Crop claims
HDFC ERGO General Insurance Company Ltd. (Claims) Ground Floor, Ambadeep Building K.G. Marg New Delhi 110 001 India	Own Damage Claims.
HDFC ERGO General Insurance Company Ltd. (Claims) Ground Floor, Eros Corporate Tower Nehru Place New Delhi 110 019 India	Corporate claims, Own Damage Claims.
HDFC ERGO General Insurance Company Ltd. (Claims) 1st Floor, Block No. 2 Bhoomi Saraswathi Ganjawala Lane, Boriwali(W) Mumbai 400 092 Maharashtra India	Own Damage Claims.
HDFC ERGO General Insurance Company Ltd. (Claims) 201, Marathon Innova, 2nd Floor Opp. Peninsula Corporate Park Lower Parel Mumbai 400 013 Maharashtra India	Own Damage Claims.

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Information and Contact: BSI, Kitemark Court, Davy Avenue, Knowlhill, Milton Keynes MK5 8PP. Tel: + 44 845 080 9000

BSI Assurance UK Limited, registered in England under number 7805321 at 389 Chiswick High Road, London W4 4AL, UK.

A Member of the BSI Group of Companies.

Certificate No: **FS 555730**

Location	Registered Activities
HDFC ERGO General Insurance Company Ltd. (Claims) New No. 528, Old No. 559, 117 2nd Floor Anna Salai, Teynampet Landmark Opposite the Sun TV Office Chennai 600 018 Tamil Nadu India	Own Damage Claims, Third Party Claims.
HDFC ERGO General Insurance Company Ltd. (Claims) 6th Floor, MBC Tower, Old No. 90 New No. 199, Luz Church Road Mylapore Chennai 600 004 Tamil Nadu India	Own Damage Claims, Health Claims Services.
HDFC ERGO General Insurance Company Ltd. (Claims) No. 25/1, 2nd Floor Shankarnarayana Building Building No. 2, M.G. Road Bangalore 560 001 Karnataka India	Own Damage Claims, Corporate Claims, Third Party Claims.

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